

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	75661	(customer call service) near6 (center)	US-PGRUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/07/17 16:06
S2	39	S1 and ((generat\$3 near6 report) with (recommendation\$1))	US-PGRUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/07/17 16:06
S3	75661	(customer call service) near6 (center)	US-PGRUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/07/17 18:54
S5	26796	S3 and ((\$4phone chat\$4 (\$1mail)) and (IVR agent operator))	US-PGRUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/07/17 18:55
S6	36	S5 and (((produc\$3 generat\$3) near6 report) with (recommendation \$1))	US-PGRUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/07/17 18:55
S8	86	S5 and (((produc\$3 generat\$3) near6 report) same (recommendation \$1))	US-PGRUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/07/17 18:59

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